

PVI 14TL PVI 20TL

INSTALLATION AND OPERATION MANUAL

Revision E

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IMPORTANT REGISTRATION AND WARRANTY INFORMATION

For warranty to become active, this inverter must be registered. To activate warranty and register inverter, please visit the link below.

www.solectria.com/registration

IMPORTANT SAFETY INSTRUCTIONS

In this manual "inverter" or "inverters" refers to the inverter models: PVI 14TL and PVI 20TL, unless one of the specific models is noted.

This manual contains important instructions that shall be followed during installation and maintenance of the inverter.

To reduce the risk of electrical shock, and to ensure the safe installation and operation of the inverter, the following safety symbols are used to indicate dangerous conditions and important safety instructions:



WARNING: This indicates a fact or feature very important for the safety of the user and/or which can cause serious hardware damage if not applied appropriately.

Use extreme caution when performing this task.

• **NOTE:** This indicates a feature that is important either for optimal and efficient use or optimal system operation.



EXAMPLE: This indicates an example.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

- All electrical installations shall be performed in accordance with the local, American or Canadian electrical codes.
- The inverter contains no user serviceable parts. Please contact Solectria Renewables or a Solectria Renewables authorized system installer for maintenance. See Appendix C for Solectria Renewables contact information and authorized system installers.
- Before installing or using the inverter, please read all instructions and caution markings in this manual, on the inverter, as well as on the PV modules.
- Connection of the inverter to the electric utility grid must be completed after receiving prior approval from the utility company and must only be performed by qualified personnel.
- Completely cover the surface of all PV modules with an opaque material before wiring them. PV arrays produce electrical energy when exposed to light and could create a hazardous condition.

SAVE THESE INSTRUCTIONS

PRESCRIPTIONS DE SECURITE IMPORTANTES

- Tous les travaux d'installation électrique doivent être exécutés en conformité aux normes électriques locales ainsi qu'à la norme nationale américaine et canadienne.
- Le PVI ne contient aucune pièce requérant un entretient effectué par l'utilisateur. Pour toute maintenance, veuillez consulter Solectria Renewables ou un installateur agrée par Solectria Renewables (les coordonnées de Solectria Renewables et des installateurs agrées sont indiquées sur le site web de Solectria Renewables: www.solren.com.
- Avant d'installer ou d'utiliser le PVI veuillez lire toutes instructions et toutes les mises en garde présentes dans ce manuel, sur le SGI et sur les modules PV.
- Le raccordement du PVI au réseau électrique ne doit être effectuée qu'après avoir obtenu une entente d'interconnexion auprès de la compagnie locale de distribution électrique et uniquement par du personnel autorisé et qualifié.
- La surface de tous les capteurs PV doivent être recouverte entièrement d'un matériel opaque
- (noir) avant de procéder au câblage. Les capteurs PV exposés a la lumière produisent du courant électrique susceptible de créer une situation de risque.

CONSERVEZ CES INSTRUCTIONS

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1. Introduction

The PVI 14TL and PVI 20TL are commercial, dual MPPT, three-phase grid-tied transformerless PV inverters designed to be interconnected to the electric utility grid. The inverter is listed for use with ungrounded (floating) PV arrays only. By following this manual the inverter can be installed and operated safely. This installation guide is used as a reference for commissioning and as a guideline on how to use the inverter most effectively.

Feeding power back to the grid involves conversion of the DC voltage from the PV array to grid compatible AC voltage by inverting DC to AC. This unit feeds power into a standard, three-phase commercial, industrial, institutional or electrical utility facility's electrical system which is connected to the electrical grid.

If the PV system and inverter are providing the same amount of electrical power that the facility is using, then no power is taken from or fed into the utility grid. If the facility is using more power than the PV system is providing, then the utility grid provides the balance of power. If the facility is using less power than the PV system is generating, then the excess is fed into the utility grid.

Be sure to follow local regulations regarding net metering and interconnection in your local area. Note that some utilities need to change their revenue kWh meter for proper net metering measurement and billing.



Figure 1.1 – Grid-Tied Inverter Application

PVI 14TL Inverter Enclosure



1 Control Keys

There are 6 control keys to switch between display menus and to configure the settings on the LCD.

2 LCD

LCD screen displays all measured values and parameters.

3 LED indicators

There are four LED indicators used to signal the operating status of the inverter.

(4) Conduit Knockouts

From left to right: DC inputs and equipment ground (4), AC output & ground terminals (1) Signal port (1) A Spare to be used as needed (1)

(5) DC disconnect Switch

Built-in, lockable disconnect switch used to disconnect the DC input to the inverter

(6) AC disconnect Switch

Built-in, lockable disconnect switch used to disconnect the AC output from the PV inverter.

⑦ Main housing (does not contain any serviceable parts, opening this section voids Inverters warranty)

8 Wiring Box

Figure 1.2 – PVI 14TL Inverter Interface

PVI 20TL Inverter Enclosure



(1) Control Keys

There are 6 control keys to switch between display menus and to configure the settings on the LCD.

2 LCD

LCD screen displays all measured values and parameters.

③ LED indicators

There are four LED indicators used to signal the operating status of the inverter.

(4) Conduit Knockouts

From left to right: DC inputs and equipment ground (4), AC output & ground terminals (1) Signal port (1) A Spare to be used as needed (1)

(5) Combined AC and DC disconnect Switch Built-in, lockable disconnect switch used to disconnect the DC input from the array and the AC output from the grid

(6) Main housing (does not contain any serviceable parts, opening this section voids Inverters warranty)

7 Wiring Box

Figure 1.3 – PVI 20TL Inverter Interface



Figure 1.4 – PVI 14TL & PVI 20TL Inverter Dimensions

2. Site Preparation and Inverter Placement

The inverter is comprised of a Type 3R enclosure containing electrical and electronic components and AC and DC integrated disconnects.

NOTE: If the inverter is mounted outside, ensure that the enclosure remains closed during the installation process in case of rain or snow. Leaving the cover off during installation will void the warranty. Only the wiring box cover should be removed during wiring. The inverter section cover remains on at all times.



NOTE: It is recommended to store the inverter indoors before installation. If the inverter is to be stored outdoors before being installed and commissioned, care must be taken to avoid condensation inside the unit.

2.1 Criteria for device mounting:

- Because the power electronics are within the rainproof enclosure, the inverter can be mounted outdoors.
- The maximum life for the inverter can be achieved by mounting the unit in a clean, dry and cool location.
- For optimal electrical system efficiency, use the shortest possible AC and DC cables and use the maximum allowable cable size.
- Install the inverter in an accessible location following local electric codes for enclosure proximity to other equipment.
- Although the inverter is designed to function at full power continuously up to 50°C ambient temperature, for optimal inverter life and performance, do not mount the inverter in direct sunlight, especially in hot climates. If the unit must be mounted in direct sunlight a sun-shield is recommended but not required. It is recommended that the inverter is mounted on the north side of buildings or on the north side of a ground mount PV array.



CAUTION:

Please follow these guidelines:

Be sure to verify load capacity of wall or mounting area where the inverter would be mounted.

| Inverter Model | Weight |
|----------------|----------|
| PVI 14TL | 141 lbs. |
| PVI 20TL | 132 lbs. |

Table 2.1 – Inverter Weight

- The ambient temperature must be between -25°C and +50°C for full power and continuous operation. The inverter will automatically reduce power or may shut down to protect itself if ambient air temperature is outside the normal operating range of -25°C to 50°C.
- The National Electrical Code (NEC) requires the inverter to be connected to a dedicated circuit and no other outlets or device may be connected to this circuit. See NEC Articles 690 and 705. The NEC also imposes limitations on the size of the inverter and the manner in which it is connected to the utility grid. See NEC Articles 690 and 705 for guidance within the US.
- The cooling air exhausts are at the left, right and back of the inverter. As the air intake is below the inverter section of the unit, there should be at least 24 inches of clear space at the bottom of the enclosure. Air should be able to flow all around the unit for proper ventilation. It is also recommended to have at least 12 inches of clearance on the left and right sides. Air should be able to flow behind the unit from below it to above it. See figure 3.3 for details.
- A minimum distance of 12 inches must be clear above the inverter for ventilation.
- If you are installing the inverter in a utility vault or electrical closet, the air circulation must be sufficient for heat dissipation. Provide external ventilation to maintain an ambient condition of 50°C or less for full power. The ambient temperature should be kept as low as possible at all times for optimal inverter operation and life.

3. Inverter Mounting



WARNING: Any lifting or moving of the inverter requires <u>at least</u> two people. Moving of the crate/pallet requires <u>at least</u> three people.

3.1 Checking for Shipping Damage

The inverter is thoroughly checked and tested rigorously before it is shipped. Even though it is packed in a crate and pallet for delivery, the inverter can be damaged during shipping by poor handling, trucking or transfer station activity.

Please inspect the inverter thoroughly after it is delivered. If any damage is seen, immediately notify the shipping company to make a claim. If there is any question about potential shipping damage, contact Solectria Renewables. Photos of the damage will be helpful in documenting potential shipping damage.

- Do not accept the unit if box or pallet is visibly damaged or if you note visible damage when signing shipping company receipt.
- Note damage on shipping papers with the truck driver. Report damage immediately to the shipping company.
- Do not remove the unit from pallet/packaging if damage is evident.
- If it is determined that the unit must be returned, a RMA number must be obtained from Solectria Renewables prior to shipping the unit back.

3.2 Removing the Inverter from the Crate/Pallet and Moving the Inverter into Place

It is recommended to keep the inverter secured in the crate/pallet and move it as close as possible to the final location prior to removing the inverter from the crate/pallet. To remove the crate from pallet, unscrew the #2 Phillips screws from bottom of the crate while holding it on pallet. Then lift the crate in order to remove the inverter.

NOTE: Failure to follow these lifting guidelines may cause structural damage to the inverter and void the warranty.





WARNING: Severe injury or death could occur if the inverter mounting fails and falls on a person.

NOTE: The weight of the inverter will exert an added load to the wall or area where mounted. Be sure to verify proper load capacity of mounting area.

• NOTE: Always use all the (6) mounting plate fasteners.

3.3 Inverter Positioning and Mounting

Correct mounting position for the inverter is vertical. A maximum tilt of 15° in backward direction is allowed (as shown in figure 3.1).



Figure 3.1 Mounting of Inverter - Allowed



Do not install the inverter forward tilted, upside down or laying on its back (figure 3.2).

The minimum distances that must be met are shown in Figure 3.3

- There should be a minimum of ≥12 inches of space available on both sides. In the case of two or more inverters are installed side by side then there should be minimum of 24 inches available between inverters for adequate access and cooling.
- There should be a minimum of \geq 24 inches of space available from the bottom of the inverter.



Figure 3.3 Clearance Requirements

Remove the side covers between the wiring box and the inverter section to get access to the handles in order to lift the inverter safely. At least two people are required to lift the inverter. Return side covers when mounting is complete.



Drill 6 holes with a 13/32 inch drill bit and install expansion bolts (available in accessory box). Secure the bracket to the wall using six 5/16" X 25 screws as shown in Figure 3.4.

Figure 3.4 Inverter Wall Bracket Mounting



Figure 3.5 Inverter Side Panels

Remove the two side covers prior to inverter installation as shown in Figure 3.5.



Install the inverter on the wall bracket and make sure that the top and bottom hooks of the inverter are engaged with the bracket as shown in Figure 3.6.

Reinstall side cover on the inverter using four M4 x 12 screws (Torque: 10 in-lb).

Figure 3.6 Mounting Inverter on Wall Bracket

4. Grounding Connections



WARNING: All electrical installations shall be performed in accordance with all local electrical codes by electrically qualified personnel. Only make AC and DC connections directly to the terminals within the wiring box.

4.1 DC and AC Grounds

The inverter must be properly grounded in accordance with local code. The inverter wire terminals for PVI 14TL and PVI 20TL are shown below:



| Position | Connection entry |
|----------|--|
| Α | Knockout holes for 1" or 1.25" conduit DC input wires and equipment ground |
| В | Knockout hole for 1" or 1.25" conduit AC output and ground wires |
| С | Knockout hole for 0.5" or 0.75" conduit communication wires |
| D | Spare knockout hole that can be used according to the customer's needs |

Figure 4.1 DC input & equipment ground

PVI 14TL and PVI 20TL inverters have a ground bar with four terminals used to terminate the equipment ground (Torque 25 in-lb) and one stud that fits M5 nut to terminate the AC ground (Torque for M5 nut is 10 in-lb). Note: lug for stud is located in the accessory box

Warning: Ground per local codes and standard.



Figure 4.2 Wiring Connection

5. DC Connections from the PV Array



WARNING: All wiring connections at the inverter must be performed with the building AC source circuit panel/breaker off and the PV module strings disconnected. AC and DC disconnect switches at the inverter must also remain off during termination.



WARNING: All electrical wiring must be done by electrically qualified personnel in accordance to local and national electrical code.



WARNING: Before connecting the DC conductors of the PV array to the inverter, verify the polarity of the conductors.



WARNING: Open all fuse holders and remove fuses before wiring. Verify correct polarity and voltage before installing fuses.



WARNING: Before connecting the DC conductors of the PV array to the inverter fuse terminal or bypass them, verify that the DC voltage is less than 600Vdc in all conditions. DC voltages over 600V will damage the inverter. Configure the array such that the open circuit voltage will never exceeds 600 Vdc. **Warranty is voided if more than 600Vdc is applied to the DC section of the inverter**



WARNING: Fuses in the inverter's fused combiner must only be replaced with the same type and rating fuses as originally installed.



WARNING: Strings must be balanced for optimum performance and AC output. When DC/AC ratio sizing, perform calculations on the zone level unless you intend to use the inverter in combined MPPT (default) mode. Maximum DC/AC oversizing ratio is 1.35 STC conditions of the modules. Each zone maximum input power is 9.45 kW for the PVI 14TL and 13.5 kW for the PVI 20TL. DC Input current per zone must also be within the following specification: 25A per zone for PVI 14TL and 35A per zone for PVI 20TL. Note for any application that may experience higher than 1000 W per m² on a regular basis, a smaller DC/AC ratio is recommended. Failure to follow these guidelines may result in damage to the inverter and may void your warranty.

A maximum of 16 total DC conductors (8 positive & 8 negative) can be connected and fused at 15A as shown in Figure 5.1 below:



Figure 5.1 String Configurations



Figure 5.2 Diagram of Wire Connections For Use With Dual MPPT Zone

The standard configuration is "parallel mode: with 1MPPT working alone. Jumper wire between J1 & J3 for positive terminals, jumper second wire between J2 & J4 for negative terminals. If dual MPPT is needed remove the two jumper wires and re-torque the connections to 16 in-lbs. Figure 5.3



Figure 5.3 Diagram of Wire Connections For Use With One Combined MPPT Zone

90°C copper conductors must be used for wiring. The inverter terminals are listed for 75°C wire; see NEC 310.10 or the Canadian Electrical Code regarding temperature ratings of wire and terminals. The conductor size shall not be smaller than the 75°C wire size based on the ampacities given in table 310.16 of the NEC, ANSI/NFPA 70 and an additional derating factor as indicated by UL1741. Temperature derating factors, voltage drop and other considerations may dictate that larger than minimum wire sizes be used. Verify that any wire size choices meet local codes.

| DC wiring connection point | Configuration | Max DC Wire Size | Conductors Torque (ALL) |
|--|--|---|-------------------------------|
| DC terminal block 4-8 inputs | Standard use of integrated string combiner box and input fusing | 10 AWG, 90°C Cu | 10 in-lb |
| String combiner box bypass terminals, 2 inputs | Two standard inputs that bypass integrated string combiner box and use separate MPPT channels | 8 AWG, 90°C Cu (Not recommended, see details below) | 10 in-lb |
| String combiner box bypass terminals, 1 input | Single input that bypasses string combiner using a single MPPT channel | 4 AWG, 90°C Cu (Not recommended, see details below) | 10 in-lb |

Table 5.1 Wire Sizes Associated with Integrated Fused PV Combiner

Using only one or two inputs are not recommended for best current sharing results. If needed, DC input wires can be connected to the inverter as showed in table 5.2 below.



Warning: DC fuses must be removed before any of the configurations in table 5.2 are allowed.



Warning: Fusing at the combiner box prior of the connecting to the inverter is required for all of the connections in table 5.2





Table 5.2 Internal String Combiner Bypass Options

6. AC Connections at the Inverter

For the 3-phase AC wiring, for both PVI 14TL and PVI 20TL, five conductors are recommended, one per phase along with a neutral and an AC equipment ground as per local requirements. 90°C rated copper conductors must be used. The integrated disconnect switch terminals are listed for 75°C wire; see NEC 310.10 or Canadian Electrical Code regarding temperature ratings of wire and terminals. The conductor size shall not be smaller than the 75°C wire size based on the ampacities given in table 310.16 of the NEC, ANSI/NFPA 70 and an additional derating factor as indicated by UL1741. Temperature derating, voltage drop and other considerations may dictate that larger than minimum wire sizes be used. Verify that wire size choices meet local codes and are properly sized to reduce voltage drop.

| lnverter Model | AC Voltage | Typical Number of AC Conductors | Minimum AC Wire Size | Maximum AC Wire Size | Torque | Maximum Continuous Output Current | Recommended Min. Interconnection Breaker/Fuse Size |
|-------------------|---------------|--|----------------------------|----------------------------|----------|--|---|
| PVI 14TL | 208VAC | 4 (1 per phase) plus neutral | 8 AWG, 90°C Cu | 8 AWG, 90°C Cu | 10 In-lb | 39 A | 50 A |
| PVI 20TL | 480VAC | 4 (1 per phase) plus neutral | 8 AWG, 90°C Cu | 8 AWG, 90°C Cu | 10 In-lb | 25.5 A | 35 A |

Table 6.1 AC Customer Connections and Interconnection Information

The inverter includes an M5 stud for the connection of an AC Equipment Grounding Conductor (EGC). The stud can accept a single copper conductor ranging from 8 to 10 AWG. AC ECG shall be sized per local code requirements. The AC EGC is connected to the stud via an M5 nut. A crimp lug is available in the accessory box provided. Torque: 10 in-lbs.



Figure 6.1 AC Wire & Grounding connections

6.1 AC Interconnections to Grid

| Description | Configuration | Inverter Compatibility |
|---|--|--|
| 4 Wire WYE (3 phase + Neutral +GND) | | Compatible with 14TL Compatible with 20TL |
| Other Configurations | All other configurations not mentioned in this document, such as Phase Corner Grounded Delta | Not compatible with 14TL Not compatible with 20TL |

Table 6.2: Allowable AC interconnections to Grid

7. SolrenView External Monitoring

PVI 14TL and 20TL inverters include an option for a SolrenView gateway integrated with the inverters wiring box. This device can be used for the purpose of monitoring and data logging.

The SolrenView gateway can be factory installed, distributor installed, or field installed.

From the inverter a user can configure and monitor the inverter using a human-machine interface (HMI). This HMI consists of the LCD display and four buttons.



Figure 7.1 – SolrenView Gateway HMI



WARNING: SolrenView gateway connections must be made by qualified personnel only. To reduce the risk of electric shock, you should never attempt to open the inverter, DC, or AC enclosure doors, or perform any service or troubleshooting without prior training. Before attempting to service or troubleshoot the inverter, please read the entire manual.

The back side of SolrenView gateway provides connectivity to the data monitoring system. Solectria Renewables' own SolrenView.com data monitoring system can be interfaced using Ethernet over twisted pair.

7.1 SolrenView Logger Installation (If not pre-ordered from the factory)

WARNING: SolrenView gateway installation must be made by qualified personnel only. To reduce the risk of electric shock, you should never attempt to open the inverter, DC, or AC enclosure doors, or perform any service or troubleshooting without prior training. Before attempting to service or troubleshoot the inverter, please read the entire manual.

1. Locate the location where the SolrenView Gateway to be installed.



Figure 7.2 SolrenView Gateway Mounting Location in wiring box.



Figure 7.3 Mounting Location in Detail

2. Connect the SolrenView Monitoring Harness (WIH-030031) to the bottom of the SolrenView Gateway by plugging the six pin Molex connection into the bottom of the Gateway. The connector is keyed, so it cannot be installed incorrectly. Connectors are as follows:

3. Connect the green connector end of the SolrenView Monitoring Harness to the 5 pin socket on the Subcombiner PCB board at location P1004.

4. Mount the SolrenView Gateway into the mounting location, orientating the gateway as shown below (Torque to 8 in-lbs).



Figure 7.3 SolrenView Gateway Installed into Subcombiner

7.2 One Gateway (Up to 32 inverters)

For multiple inverters at one location it is possible to use one gateway with up to 32inverters. Connect inverter's RS 485 together using standard RJ 45 Ethernet patch cords and plugging these into RJ 45 jacks at each inverter on right side of wiring board. Connect an Ethernet cable from the Ethernet jack on the logger installed in either the first or the last inverter to router or switch for connection to the customer's broadband internet service.



Figure 7.4 Multiple Inverters, Single SolrenView unit

7.3 Communication Connection

There are two RS485 signal ports on the inverter, labeled RS485-1 and RS485-2. The wires are labeled 1 to 8 from left to right, as shown in below:

| No. | Color | Function |
|-----|--------------|----------|
| 1 | White orange | 485+ |
| 2 | Orange | N.C. |
| 3 | White green | 485- |
| 4 | Blue | N.C. |
| 5 | White blue | N.C. |
| 6 | Green | N.C. |
| 7 | White brown | СОМ |
| 8 | Brown | N.C. |



Table 7.1 Wiring required for RS-485 communications**7.4 Button Descriptions**

The SolrenView HMI is controlled by four buttons.

These buttons are operated by momentarily pushing the center of the button. The buttons perform the following functions:



Figure 7.5 Main Display

During normal inverter operation the Main Display shows **AC Energy (Eac)** and **AC Power (Pac).** The display updates every few seconds with new data from the inverter. Units are dynamically displayed based on the energy and power levels.

7.5 Accessing the Menu

1. Measurements Set Inverter 2. 3. Inv Events Measurements ÷1. 4. Config 2. Set Inverter RG Meter 5. Info ESC

From the **Main Display** press the **ENTER** button to access the menu.

Figure 7.6 Main Menu

The Main Menu allows the user to configure and monitor the inverter.

The selected menu option is shown with an arrow on the left. Please note that the display only shows two menu options at a time and will scroll to show the other options.

Press the **DOWN** or **UP** button to change the selected menu option, **as indicated by the arrow.** Press the **ENTER** button to activate the selected function or submenu.

7.6 Establishing Ethernet Connectivity

Before SolrenView web-based monitoring can function the inverter must be networked to the Internet.

To connect the inverter to the network:

1. Locate the Ethernet port on the bottom of the SolrenView gateway.

2. Install a CAT5, CAT5e, or CAT6 networking cable between the SolrenView gateway and router/switch/firewall. If molded cables cannot be used we suggest using a network cable tester to ensure cable and crimp quality.



NOTE: The green link and yellow activity LEDs only light when the SolrenView gateway is powered.

7.7 Setting up TCP/IP Networking

Connection to the Internet and to the SolrenView web-based monitoring service requires a functioning TCP/IP protocol. This protocol runs over twisted pair Ethernet wiring and requires certain connections to properly operate. By default the SolrenView gateway should automatically configure TCP/IP address from a network router by using the DHCP protocol. In certain cases it may be necessary to override these settings or to manually configure the TCP/IP settings.



NOTE: The network router must be 10T capable.

NOTE: Customers using SolrenView AIR do not need to setup TCP/IP as this is done in the factory prior to shipping the inverter.

Viewing Current TCP/IP settings:

1. Select the Info function on the Main Menu and the press ENTER button.

2. Information on the inverter will be displayed including the IP, gateway, and netmask settings. Press the **ENTER** button to hold the display on the item of interest.

| IP (DHCP): 10.0.0.101 | |
|--------------------------|--|
| | |

Gateway (DHCP): 10.0.0.1

| Netmask | (DHCP): |
|----------|---------|
| 255.255. | 255.0 |

In the above example, the IP address, gateway and netmask values are being automatically being set through the DHCP service. The exact values displayed will depend on the configuration of the network, but typically are in one of three ranges:

| 10.0.0.0 | - | 10.255.255.255 |
|-------------|---|-----------------|
| 192.168.0.0 | - | 192.168.255.255 |
| 172.16.0.0 | _ | 172.31.255.255 |

3. If the network is working on the Ethernet protocol level, but the SolrenView is unable to obtain settings through the DHCP service the following will typically be displayed:

| IP | ζ | F | a | 1 | 1 | Ь | a | ck |) | : |
|-----|---|---|---|---|---|---|---|----|---|---|
| 192 | | 1 | 6 | 8 | | 1 | | 1 | | |

Gateway: 0.0.0.0

| Netmask: | |
|---------------|--|
| 255.255.255.0 | |

4. If the network is not working on the Ethernet protocol level, such as if the twisted pair Ethernet cable is not plugged in, the following will be displayed:

LAN IP: Unknown

Gateway: 0.0.0.0

Netmask: 255.255.255.0

Manually Configuring Network Settings

To manually configure network settings:

- 1. Select **Config** from the **Main Menu** then press **ENTER**.
- 2. Select LAN from the Config Menu then press ENTER.
- 3. Select the **DHCP** function then press **ENTER** to edit the setting.
- 4. Press the **DOWN** button to turn **DHCP Mode Off** then press **ENTER** to save this setting. The **DHCP Mode** setting will now show **OFF**.
- 5. Press the **DOWN** button to access the **Static IP** setting.
- 6. Press ENTER to modify the Static IP value.
- 7. Specify each of the four octet values (0-255), one at a time. Press the UP button to increment the octet. Press the DOWN button to decrement the octet. Press the ENTER button to accept the octet. Press the ESCAPE button to cancel entry at any point. When the fourth octet is entered the entry will be saved.

- 8. Press the **DOWN** button to access the **Gateway** setting. Change in the same manner that the **Static IP** was modified.
- 9. Press the **DOWN** button to access the Netmask setting. Change in the same manner that the **Static IP** was modified.

Automatically Configuring Network Settings

When shipped from the factory, the SolrenView gateway uses DHCP to configure the TCP/IP settings. If the gateway has been changed to use static IP address the following instructions will explain how to turn on DHCP.

To configure the SolrenView gateway to use DHCP:

- 1. Select **Config** from the **Main Menu** and press **ENTER**.
- 2. Select LAN from the Config Menu and press ENTER.
- 3. Select the **DHCP** function and press **ENTER** to edit this setting.
- 4. Press the **DOWN** button to turn **DHCP Mode On** and press **ENTER** to save this setting. The **DHCP Mode** setting will now show **ON**.

Setting Fallback IP Address

When the SolrenView gateway is set to use DHCP, but is unable to acquire an IP address lease, it will "fallback" to using a specified IP address after a few seconds.

To specify a fallback IP

- 1. Select **Config** on the **Main Menu** and press **ENTER**.
- 2. Select LAN from the Config Menu and press ENTER.
- 3. Confirm that the **DHCP Mode** setting shows **ON**. The Fallback IP is only available when DHCP is turned on.
- 4. Press the **Down** button to show the Fallback IP setting.
- 5. To change the Fallback IP, press the **ENTER** button.

6. Specify each of the four octet values (0-255), one at a time. Press the **UP** button to increment the octet. Press the **DOWN** button to decrement the octet. Press the **ENTER** button to accept

the octet. Press the **ESCAPE** button to cancel entry at any point. When the fourth octet is entered the entry will be saved.

7. Press the **DOWN** button to show the Gateway IP setting.

8. To change the Gateway, press the **ENTER** button.

9. When DHCP is on, the Gateway can either be auto detected or manually specified.

10. To configure the SolrenView gateway to auto detect the gateway from the DHCP server, select the **"Autodetect"** option in using the HMI. **Autodetect** is the special gateway value of 0.0.0.0.

11. To configure the SolrenView gateway to use a manual gateway, specify each of the four octet values (0-255), one at a time. Press the **UP** button to increment the octet. Press the **DOWN** button to decrement the octet. Press the **ENTER** button to accept the octet. Press the **ESCAPE** button to cancel entry at any point. When the fourth octet is entered the entry will be saved.

12. Press the DOWN button to access the **Netmask** setting. Change in the same manner that the Fallback IP was modified.

Set Network ID and Baud Rate:

The inverter (see section 9.2) and SolrenView must have the same **Baud Rate** (9600) and **Address (Inverter ID)** for proper communication. However, each inverter requires it's unique Network ID.

- 1. Select Set Inverter on the Main Menu and press ENTER.
- 2. Select Inverter ID from the Set Inverter Menu and press ENTER.
- 3. Give the inverter a unique setting and press ENTER.
- 4. Select Baud Rate from the Set Inverter Menu and press ENTER.
- 5. Set the Baud Rate to **9600** and press **ENTER**.

7.8 Enabling SolrenView Web-based Monitoring

Before SolrenView web-based monitoring can function the inverter must be networked to the Internet, see sections 6.12 through 6.15 for more details.

As explained in section 6, data logging is one of the main functions of the SolrenView gateway. This option is turned on with the **SRV Mode** setting. Once enabled, the SolrenView gateway will periodically update various operational values and send this data to the SolrenView web-based monitoring service.

If **SRV Mode** is turned on and the gateway is unable to transfer data to the monitoring service then data will accumulate in a queue on the SolrenView gateway. This queue is stored in non-volatile flash memory. After a few weeks the data queue will become full and the oldest data will be lost, so it is important to establish Internet connectivity soon after the inverters are commissioned.



NOTE: If a third party monitoring service is installed, SRV mode should be set to off.

NOTE: Enabling SRV Mode when the SolrenView.com data monitoring service has not been purchased will result in unnecessary wear and tear on the SolrenView gateway.

To enable SolrenView.com data monitoring

- 1. Select **Config** on the **Main Menu** then press **ENTER**.
- 2. Select **SRV Mode** function on the **Config** Menu then press **ENTER**.
- 3. The SRV Monitoring function will be displayed. Press **ENTER** to modify the setting.
- 4. Press the **DOWN** button to change the setting to **ON**.
- 5. Press the **ENTER** button to accept the setting change.

7.9 Viewing and setting the Date/Time

When the SolrenView web-based monitoring service is purchased and functioning, it is normally not necessary to set or maintain the time on the inverter. The time will automatically be set and adjusted based on the inverter's time-zone.



To view the date and time:

- 1. First select **Config** on the Main Menu then press **ENTER**.
- 2. Select the **Date/Time** option on the **Config** Menu then press **ENTER**.
- 3. The current date will be displayed.



Note: The date is only editable if SRV Mode is off. When SRV Mode is on, the date and time is automatically set.

- 4. Press the **ENTER** button to begin changing the date. The month will flash, indicating that this portion of the date can be changed with the buttons. Press the **UP** button to increment the month and the **DOWN** button to decrement the month. Press the **ENTER** button to accept the month. Press the **ESCAPE** button to cancel and return to the menu. Days and years can be set in a similar manner.
- 5. Press the ENTER button to begin changing the time. The format is HH:MM:SS and hours are shown in 24 hour format. The hour will flash, indicating that this portion of the time can be changed with the buttons. Press the **UP** button to increment the hour and the **DOWN** button to decrement the hour. Press the **ENTER** button to accept the hour value. Press the **ESCAPE** button to cancel and return to the menu. Minutes and Seconds can be set in a similar manner.

7.10 Rebooting the SolrenView Gateway

If the SolrenView Gateway cannot communicate over the Internet or is not updating inverter data it may need to be rebooted. To reboot SolrenView gateway:

1. First select **Config** on the **Main Menu** then press **ENTER**.

2. Select the **Reboot** option from the menu and press **ENTER**.

3. The Reboot monitor prompt will be shown. Press the **ENTER** button to reboot the SolrenView gateway.

7.11 Resetting the SolrenView Gateway to Factory Defaults

It may be necessary to reset the SolrenView gateway to factory defaults. This does not reset the inverter core, nor shutdown the inverter for any period of time.



NOTE: Resetting the SolrenView gateway will also clear events, revenue-grade KYZ counters and SolrenView.com data queue. Caution should be used with this function to avoid data loss.

To reset the SolrenView gateway:

- 1. First select **Config** on the **Main Menu** then press **ENTER**.
- 2. Select the **Reset All** option from the menu then press **ENTER**.
- 3. A message warning that the SolrenView gateway is about to be set to factory defaults will be shown. Press the **ESCAPE** button to cancel the reset.
- 4. Select the Yes option under Clear settings to reset the SolrenView gateway to factory defaults. The Reset Storage screen will appear for a moment.

8. Commissioning the Inverter PV System

Before commissioning, ensure that the inverter is mounted, all connections are made and the inverter is ready to power up.



NOTE: Make sure all tools, parts, etc. are removed from the vicinity of the inverter before turning on.



WARNING: Make a final check of all AC and DC wiring to the inverter and in the system before turning on.



WARNING: Connecting the inverter to the electric utility grid must only be completed after receiving prior approval from the utility company. Installation must be performed only by qualified personnel/licensed electrician(s).



NOTE: With the PV modules connected and inverter disconnect switches still off, perform a final check of the PV voltage and polarity once more using a digital volt meter and probing the positive (+) and negative (-) PV connections.

Turning on the Inverter

- Turn on the dedicated three-phase circuit breaker or disconnect switch at the building service.
- For PVI-14TL, turn on AC disconnect first followed by the DC disconnect.
- For PVI-20TL, turn on the inverter's integrated disconnect.

Operation

The inverter will connect to the electric grid when the DC voltage first exceeds 300VDC (strike voltage) and 200W of power is available. The inverter will shut down when the DC voltage falls below 180VDC.

Turning off the Inverter

- For PVI-14TL, turn off the DC disconnect followed by the AC disconnect.
- For PVI-20TL, turn off the inverter's integrated disconnect switch.

9. LCD and LED Indicators

The inverter operates automatically without the need for user interaction. The LCD display and LED indicators on the front of the inverter provide valuable operating information.

9.1 LCD



Figure 9.1 – LCD

| | Кеу | Description | Definition of function |
|-----------------------------------|-------------------------|-------------|---|
| | Ë | Escape key | Back/end/mute |
| | ENT | Enter key | Confirm entering the menu/confirm set point |
| | < | Up | Page up in selection menu |
| Ŭ | $\mathbf{>}$ | Down | Page down in selection menu |
| | $\overline{\checkmark}$ | Left | -1 when setting parameters |
| Autor Construction (Construction) | | Right | +1 when setting parameters |



 \square

9.2 Screen Descriptions

Main Screen (Default)

Press appropriate keys to move from the main/default screen into the start menu.

Start Menu

- 1. Measurements
- 2. Alarm
- 3. History
- 4. Settings
- 5. Power/PF

Measurements Menu

| This menu displays the data sto | red in the inverter | memory. Use the 🖆 bu | ttons to scroll up and |
|---------------------------------|---------------------|----------------------------|------------------------|
| down through the list. Pressing | will take th | e screen back to the start | menu. |

| AC Energy (ETOT) | Cumulative AC Energy (kWh) |
|---------------------------------|----------------------------|
| Installed AC Power (Pac) | AC Power (KW) |
| AC Power output (Pac) | AC Power Output (KW) |
| Run Time (RunT) | Hours |
| AC1 Voltage (Vab) | AC Voltage, (V) |
| AC2 Voltage (Vbc) | AC Voltage, (V) |
| AC3 Voltage (Vca) | AC Voltage, (V) |
| AC Freq (Freq). | AC Frequency (Hz) |
| AC1 Current (la) | AC Current, (A) |
| AC2 Current (lb) | AC Current, (A) |
| AC3 Current (Ic) | AC Current, (A) |
| Heatsink Temperature (T_int) | °C |
| Ambient Temperature (T_ambient) | °C |
| DC Voltage (Vpv1) | DC Voltage (V) |
| DC Current (Ipv1) | DC Current (A) |
| DC Voltage (Vpv2) | DC Voltage (V) |
| DC Current (Ipv2) | DC Current (A) |
| | |

Alarm Menu

This displays inverter alarm and faults, some of which may be modified with the keypad. Use the and buttons to scroll up and down through the list. Pressing will take the screen back to the start menu. Any fault message will be indicated in the "Alarm" menu.



Figure 9.3 Present fault information

History Menu

This menu displays inverter data history, some of which may be modified with the keypad. Use the \bigtriangleup and \bigtriangledown buttons to scroll up and down through the list. Pressing \blacksquare will take the screen back to the start menu. The following information can be found in the menu:

- 1. Up to 100 entries of most recent fault messages are recorded and retrieved
- 2. The latest 21 days operation history data is available
- 3. Product software/hardware and serial number information
- 4. Cumulative generated power information



Figure 9.4.1 History Menu and Submenu (14TL)



Figure 9.4.1 History Menu and Submenu (20TL)

Settings Menu

The inverter parameters can be adjusted by using commands in the settings menu as shown in the figure 9.5 below:

Options such as Power On/off, Language, Sounds, System time, Communication, Mppt and Arc Fault protection can simply be change/ Set from the setting menu.

Note: When prompt for a password, enter the following: UP, Right, Down, Left



Figure 9.5.1 System setup menu and submenu (14TL)



Figure 9.5.2 System setup menu and submenu (20TL)

Note: The inverter and SolrenView (see section 7.7) must have the same **Baud Rate** (9600) and **Address (Inverter ID)** for proper communication.

Power /PF

"Active Power" and "PowerFactor" parameters can be set up through the LCD keys as well as remotely. Note: Only adjustable with permission of the local utility

9.3 LED Indicators

The LED indicators on the front of the inverters enclosure are used as indicators of the inverters operational status.



| LED indicator | Description | State | Meaning | | |
|--|--|--|--|--|---|
| | Indicates the | | Indicates the LED on There is enough DC power to turn on the i internal circuitry. | | There is enough DC power to turn on the inverters internal circuitry. |
| POWER | DC source. | LED off | Not enough DC power to turn on the inverters internal circuitry (Example: No sun condition). | | |
| | Indicates the | LED on | Inverter is generating power. | | |
| RUN operating state of the inverter | | Blinking | Derated running state (LED on 0.5s, LED off 1.5s). | | |
| | | LED off | Inverter is not generating power. | | |
| Indicates the | | LED on | AC Grid is within limits. | | |
| GRID state of the | Blinking | AC Grid not within limits (LED on 0.5s, LED off 1.5s). | | | |
| electric grid | | LED off | Either AC or DC is not available at the inverter. | | |
| | | LED on | A fault has occurred. | | |
| FAULT | Indicates the inverters in a fault condition | Slow blinking | An Alarm has been triggered (LED on 0.5s, LED off 2s). | | |
| | | Fast blinking | Inverter has shutdown to protect itself (stays on for 0.5s, stays off 0.5s) | | |
| | | LED out | No fault. | | |

Table 9.1 LED messages

10. Troubleshooting and Inverter Messages

Although the inverter is designed for many years of power production there may be instances where error messages may are displayed on the LCD screen. This table can be used to help identify the error and resolve it.

| Туре | Name | Definition | Possible causes | Recommended solutions | | | | | | | | | | | | | | | | | |
|-----------|--|--|---|--|---------|--|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------------|
| | | | 1- Internal temperature sensor is making poor | 1- Verify temperature reading off of the display | | | | | | | | | | | | | | | | | |
| Alarm | 1. TomoConcorFre | Abnormal | Contact | 2- Switch off the inverters internal disconnects | | | | | | | | | | | | | | | | | |
| Alarm | 1- TempsensorErr | temperature reading | 2-Temperature sensor is | 3- Switch the Inverter back on | | | | | | | | | | | | | | | | | |
| | | | damaged | 4- If error does not clear, contact Solectria Customer Service | | | | | | | | | | | | | | | | | |
| | | 2- SPICommErr 2- SPICommErr 2- SPICommErr 2- SPICommErr 2- SPICommErr 2- SPICommErr 3- SPICOMER 3- SPI | | 1- Observe for 5 minutes and see whether the alarm is cleared automatically | | | | | | | | | | | | | | | | | |
| Alarm | Alarm 2- SPICommErr cc | | 1-Poor connection of the inverters internal | 2- Switch off the inverters internal disconnects | | | | | | | | | | | | | | | | | |
| | | | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | failure | communication connector |
| | | | | | | 4-If error does not clear, contact Solectria Customer Service. | | | | | | | | | | | | | | | |
| | | | 1-Fan service life has | 1- Observe for 5 minutes and see whether the alarm is cleared automatically | | | | | | | | | | | | | | | | | |
| lr int | Inverters internal fan (can't be seen | expired | 2- Switch off the inverters internal disconnects | | | | | | | | | | | | | | | | | | |
| Alarm | Alarm 3- IntFanErr externally) is not operating properly | 2-Fan connector is making | 3-Switch the Inverter back on | | | | | | | | | | | | | | | | | | |
| property | a poor connection | 4-If error does not clear, contact Solectria Customer Service. | | | | | | | | | | | | | | | | | | | |

| | | | 1- Fan is blocked | 1- Observe for 5 minutes and see whether the alarm is cleared automatically | | |
|-------------------------------------|----------------------------|---|--|--|-----------------------|--|
| | | One of the | | 2- Switch off the inverters internal disconnects | | |
| Alarm | 4-ExtFanErr | three external fans is not operating | 2- Fan service life has ended | 3- Check the fan blades for debris | | |
| | | | | 4- Switch the Inverter back on | | |
| | | | 3- Fan socket connecter is making a poor connection | 5- If error does not clear, contact Solectria Customer Service | | |
| | | Incorrect memory reading | Incorrect | Incorrect | 1- A problem with the | 1- Observe for 5 minutes and see whether the alarm is cleared automatically |
| Alarm 5-EepromErr memory reading | inverters internal memory | | 2- If error does not clear, contact Solectria Customer Service | | | |
| | | Internal Arc | 1-Possible communication error between Arc board and Inverter | 1-Observe for 5 minutes and see whether the alarm is cleared automatically | | |
| Alarm 6- Arc Board Error | board self- check error | 2- Abnormal reading within the Arc board | 2- If error does not clear, contact Solectria Customer Service | | | |

| | | | 1- Ambient temperature outside the inverter is too | 1- Confirm that external ambient temperature is within the specified range of operating temperature |
|------------------------|-----------------|--|---|--|
| | | | nign | 2- Verify air inlet and outlet are not blocked |
| Dectoration | 4.0 | Ambient temperature or | | 3- Verify fan is not blocked |
| Protection 1- OverTemp | 1- Over Temp | temperature inside inverter is too high | 2- Fan is blocked | 4- Verify proper spacing was followed during installation |
| | | | 3- Poor cooling due to improper installation | 5- Observe for 30 minutes and see whether the alarm is cleared automatically |
| | | | | 6- If error does not clear, contact Solectria Customer Service |
| | | | 1- Grid voltage is abnormal | 1- Observe for 10 minutes and see whether the alarm is cleared automatically |
| Protection | 2- GridV.OutLim | Grid voltage exceeds the specified range | 2- No AC voltage at the inverter | 2- Verify Grid Voltage is within range |
| | | | 3- Improper AC wiring. (see section 6.1) | 3- Verify proper AC wiring |
| | | | 4- Loose AC connections | 4- If error does not clear, contact Solectria Customer Service |

PVI 14TL & PVI 20TL Inverters

| | | | 1- Grid frequency is out of range | 1- Observe for 10 minutes and see whether the alarm is cleared automatically | | |
|--|------------------------|---|--|---|-----------------------------------|---|
| Protection | 3- GridF.OutLim | Grid voltage frequency is | | 2- Verify grid frequency is within range | | |
| | | abnormai | | 3- Verify proper AC wiring | | |
| | | 2- Loose AC connections. | 4- If error does not clear, Contact Solectria Customer Service | | | |
| | | | | 1- Observe for 30 minutes and see whether the alarm is cleared automatically | | |
| 4 Protection V | 4- PV1 (2) VoltOver | DC input voltage exceeds the specified value | DC input voltage exceeds the specified value | DC input voltage exceeds the specified value | | 2- Verify DC open circuit input voltage is within specified range |
| | | | | | 1-DC over-voltage | 3- Switch off the inverters internal disconnects |
| | | | | | 4- Switch the Inverter back on | |
| | | | | 5- If error does not clear, contact Solectria Customer Service | | |
| | | DC inputs | 1- PV positive pole and | 1- Verify DC voltage polarity is correct on all inputs | | |
| Protection 5- PV1 (2) Reverse incorrection polarit | 5- PV1 (2) Reverse | incorrect polarities | connected in reverse | 2- If error does not clear, contact Solectria Customer Service | | |

| | | | 1- Excessive parasitic capacitance on PV module due to insulation failure | 1- Observe for 10 minutes and see whether the alarm is cleared automatically |
|---|--------------------------------|--|---|---|
| Protection | 6- GFCI.Err | DC leakage current is above recommend value | 2- Abnormal grounding | 2- Contact System installer to check installation for possible Ground Fault |
| | | | conditions | 3- If error does not clear, contact Solectria Customer Service |
| | Internal | | 1- One of the inverters | 1- Observe for 10 minutes and see whether the alarm is cleared automatically |
| Protection 7- IntProtectA~Z | problem within the inverter | features was triggered causing the inverter to shut down | 2- If error does not clear, contact Solectria Customer Service | |
| Destaction | | Inverter shuts down due to a | 1- An internal Arc fault occurred on the DC side | 1-Have Electrical qualified personnel inspect wiring section of Inverter |
| Protection 8-Arc Protect possible Arc fault concern | possible Arc fault concern | 2-Fault with the Arc board | 2- If no issues are found, contact Solectria Customer Service | |
| Fault 1- IntFaultA~O | | Internal noncritical fault within the | 1 -A fault occurred internally within the inverter | 1- The inverter will restart once the fault is cleared. |
| | | inverter | | 2- If error does not clear, contact Solectria Customer Service |

Table 10.1 Troubleshooting

11. Product Warranty and RMA Policy

11.1 Warranty

Warranty Registration:

It is important to have updated information about the inverter location. Please visit <u>http://www.solectria.com/registration</u> and complete the information requested for each inverter.

The Solectria Renewables Warranty Policy is stated below.

Definitions:

<u>Standard Limited Warranty</u>: The initial warranty period provided for the product. <u>Extended Limited Warranty</u>: A purchased warranty for a number of years after the expiration of the Standard Limited Warranty. Coverage is the same as the Standard Limited Warranty. The maximum number of years for entire warranty period is 20 years for certain products. <u>Parts Only Limited Warranty</u>: A purchased warranty for a number of years after the expiration of the Standard Limited Warranty, includes Parts Only, additional charges apply for travel, labor, shipping.

Solectria Renewables Warranty Coverage:

Solectria Renewables Limited Warranties are provided by Solectria Renewables, LLC. ("Solectria Renewables") and cover defects in workmanship and materials. Solectria Renewables' price for the products is based on inclusion of these limited warranty provisions and disclaimers. In the event of a conflict between the terms of this Limited Warranty and any terms and conditions proposed by purchasers of Solectria Renewables' products, these Limited Warranty provisions shall govern the parties' obligations with respect to warranty coverage for defective products.

| Product Description | Standard Limited | d Limited Extended Limited | |
|---------------------------------|-----------------------|----------------------------|--------------------|
| | Warranty | Warranty | Limited Warranty |
| PVI1800, PVI2500 | 5 years (60 months) | Not Available | Not Available |
| PVI3000S, PVI4000S, PVI5000S, | 10 years (120 months) | Up to additional 5 years | Not Available |
| PVI5300, PVI6500, PVI7500 | | available | |
| PVI10KW, PVI13KW, PVI15KW | 5 years (60 months) | Up to additional 15 years | Up to additional |
| | | available | 15 years available |
| PVI14TL, PVI20TL, PVI23TL, | 10 years (120 months) | Up to additional 10 years | Not Available |
| PVI28TL | | available | |
| PVI50KW, PVI60KW, PVI75KW, | 5 years (60 months) | Up to additional 15 years | Up to additional |
| PVI85KW, PVI100KW | | available | 15 years available |
| SGI225, SGI250, SGI266, SGI300, | 5 years (60 months) | Up to additional 15 years | Up to additional |
| SGI500, SGI500PE, SGI500XT | | available | 15 years available |

Warranty start date:

Solectria Renewables warranty begins on the date of shipment to the end user, or no later than 4 months from the date of shipment by Solectria Renewables.

Duration of Solectria Renewables Extended Warranty Period:

If a warranty extension has been purchased, the term is defined as an extension beyond the initial Standard Warranty period 5 years (60 months). For example, if a 5 year extension is purchased, the term becomes 10 years (120 months) from date of shipment.

If Solectria Renewables repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the repair of the inverter or replacement shipment to the customer, whichever is greater.

Solectria Renewables' obligation to repair or replace a defective product under this warranty is contingent upon Solectria Renewables receiving full and timely payment for the warranted products and associated shipping charges. Solectria Renewables Warranty Coverage is voidable, at Solectria Renewables' sole option, if full payment for products and associated shipping charges are not received in full and in a timely manner by Solectria Renewables. Please contact Solectria Renewables Customer Service for further details on other products.

Standard or Extended Limited Warranty Coverage:

Solectria Renewables will, at its sole option, repair or replace the defective product free of charge, provided that Solectria Renewables is notified of the product defect within the Warranty Period for the product, and provided that Solectria Renewables, through inspection, establishes the existence of such a defect and that it is covered by the Limited Warranty.

Solectria Renewables will, at its sole option, use new and/or reconditioned parts in performing warranty repair and/or replacements. Solectria Renewables reserves the right to use parts or products of original or improved design in the repair or replacement of the product. All replaced products and all parts removed from repaired products become the property of Solectria Renewables.

Solectria Renewables will attempt to repair the unit within a reasonable time period. No provision will be made for reimbursement of lost energy production.

Parts Only Limited Warranty Coverage:

The parts only warranty includes parts needed to provide repairs to the product. Solectria Renewables will, at its sole option, use new and/or reconditioned parts in performing warranty repair and/or replacements. Solectria Renewables reserves the right to use parts or products of original or improved design in the repair or replacement of the product. All replaced products and all parts removed from repaired products become the property of Solectria Renewables. All labor, travel, expenses and shipping are excluded from this warranty and an estimate must be paid prior to the dispatching a of a Solectria Renewables technician.

For three-phase isolated inverters 10kW and higher:

Within the Continental United States and Canada: Solectria Renewables warranty on three – phase inverters 10kW and higher (excluding TL products) covers parts, travel and labor necessary to repair the product and shipment of parts to and from the customer via a Solectria Renewables-selected non-expedited surface freight.

Outside of the Continental US: For Alaska, Hawaii and all other installation locations Solectria Renewables will supply necessary parts and labor as needed for warranty repairs; however, travel is not included. Solectria Renewables will only provide non-expedited freight shipping of parts. The warranty does not include customs fees, broker fees or other taxes that may be imposed by any government agency

For three-phase inverters PVI14TL, PVI20TL, PVI23TL PVI28TL and single-phase inverters 7.5kW and lower:

Solectria Renewables warranty covers replacement inverters or parts necessary to repair the product and shipments of parts or replacement inverters to and from the customer via a Solectria Renewables-selected non-expedited surface freight within the contiguous United States and Canada. For Alaska, Hawaii and all other installation locations Solectria Renewables will cover the cost of return shipment of product one way from the customer. The warranty does not include customs fees, broker fees or other taxes that may be imposed by the government agency. The warranty does not cover travel and/or labor necessary to repair the product.

Obtaining Service:

If your product requires troubleshooting or warranty service, contact the installer or place of purchase. If you are unable to contact the installer/place of purchase or they are unable to provide service, contact Solectria Renewables directly at the number listed on the website in the customer service section for your product.

Solectria Renewables may send personnel to a jobsite or contract authorized, trained service personnel to service/replace components.

Reimbursement for contracted services: Solectria Renewables will submit a purchase order to the designated service personnel before work is performed. This purchase order will cover time expected for the required service and most likely an allocation for travel time. There is a flat rate for inverter replacements.

Direct returns may be performed according to the Solectria Renewables Return Material Authorization Policy.

In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by Solectria Renewables.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or

- The dated distributor or dealer/installer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or

- The dated invoice or purchase receipt showing the product exchanged under warranty.

Solectria Renewables provides technical assistance Monday-Friday, 8:30am-7pm EST and on- call technical support is provided outside normal business hours.

What does the Solectria Renewables warranty not cover?

Solectria Renewables Limited Warranties do not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. These warranties do not apply to and Solectria Renewables will not be responsible for any defect in or damage to:

- a) The product, if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) The product, if it has been subjected to fire, water, generalized corrosion, biological infestations, acts of God or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Solectria Renewables product specifications including high input voltage from generators or lightning strikes;
- c) The product, if repairs have been made to it other than by Solectria Renewables or its authorized, trained service personnel;
- d) The product, if it is used as a component part of a product expressly warranted by another manufacturer;
- e) The product, if its original identification (trademark, serial number) markings have been defaced, altered, or removed;
- f) The product, if it has been damaged in shipping (unless approved in writing by Solectria Renewables);
- g) The product, if damaged by customer connections or any items installed by customer or installation company including third party monitoring;
- h) Any installation and operation beyond the scope covered by relevant safety regulations (UL1741, NFPA 70, etc.);
- i) Third party monitoring equipment;
- j) Failure to perform Preventative Maintenance may void the warranty.

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Exclusions of the Policy: Installation and Operation Manual

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THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USERS' RISK.

WARNING: LIMITATIONS ON USE

Please refer to your product user manual for limitations on uses of the product. Specifically, please note that Solectria Renewables' products are not intended for use in connection with life support systems and Solectria Renewables makes no warranty or representation in connection with any use of the product for such purposes.

11.2 Return Material Authorization Policy

Please review our Return Merchandise Authorization Policy below.

Obtaining a required, Return Material Authorization:

Before returning a product directly to Solectria Renewables you must obtain a Return Material Authorization (RMA) number and the correct factory "Ship To" address. Products must also be shipped prepaid. Product shipments will be refused and returned at your expense if they are unauthorized, returned without an RMA number clearly marked on the outside of the shipping box, if they are shipped collect, or if they are shipped to the wrong location. Refer to the terms and conditions statement provided when the item was purchased for details Restocking fees may apply.

Information Solectria Renewables needs when you are obtaining service:

1) The model name and serial number of your product

2) The reason for return

Preparing the product for shipping:

1) Package the unit safely, preferably using the original box and packing materials. Please ensure that your product is shipped fully insured in the original packaging or equivalent. This warranty will not apply where the product is damaged due to improper packaging.

2) Include the following:

a. The RMA number supplied by Solectria Renewables clearly marked on the outside of the box.

b. A return address to which the unit can be shipped. Post office boxes are not acceptable.

c. A contact telephone number where you can be reached during work hours.

d. A brief description of the problem.

Ship the unit prepaid to the address provided by your Solectria Renewables' customer service representative.

Returning a product from outside of the USA or Canada:

In addition to the above, you MUST include return freight funds and are fully responsible for all documents, duties, tariffs, and deposits.

12. Technical Data

12.1 Output AC Specifications

The inverters are designed to feed power into a standard 60Hz, three-phase AC utility service provided within a facility with a rating of not less than the rating of the inverter(s) connected to it.

The inverter is designed to work with the range of AC voltages for a three-phase service defined by IEEE 1547-2003 and ANSI C84.1.

| | PVI 14TL | PVI 20TL | Unit |
|--------------------------------|--------------|----------|------|
| Nominal Output Voltage | 208 | 480 | VAC |
| Operating AC Voltage range | 88 - 110% | | VAC |
| Operating frequency | 59.3-6 | Hz | |
| Power Factor | Unity, >0.99 | | |
| Total Harmonic Distortion(THD) | < 3% | | |
| Continuous Output Power | 14 | 20 | kW |
| Continuous Output Current | 39 | 25.5 | Amps |

 Table 12.1 – AC Output Specifications

| | PVI 14TL | PVI 20TL |
|-------------------------|----------|----------|
| Peak Efficiency | 96.7% | 97.40% |
| CEC Weighted Efficiency | 96% | 97% |

Table 12.2 – Efficiency of Inverters

12.2 Other Specifications

| Integrated String Combiner Option | 8 Fused Position, 15A (4 per MPPT) |
|--------------------------------------|---|
| Operational Ambient Temperature | -13 [°] to 140°F (-25 [°] to 60 [°] C) Derating may occur over 50 [°] C |
| Storage Temperature | -22 [°] to 158 °F (-30 [°] to 70 [°] C) |
| Inverter Enclosure | Type 3R |

Table 12.3 – Other Specifications

12.3 Input DC (PV) Specifications

| | PVI14TL | PVI 20TL | Units |
|--|--------------------------------|----------|-------|
| Absolute Maximum Input Voltage | 600 | | VDC |
| Operating Input Voltage | 180-580 | 260-580 | VDC |
| MPPT Input Voltage Range | 300-540 | 300-550 | VDC |
| MPPT Trackers | 2 with 4-Fused Inputs per Zone | | |
| Maximum Operating Input Current per Zone | 25 | 35 | Amps |

Table 12.4 – DC Input Specifications

12.4 Temperature Derating Curve



12.5 Internal Circuit Diagram

The basic power flow within the PVI 14TL-20TL series of inverters is below. Note that the GFDI circuit is not depicted.



Figure 12.1 – Simplified Internal Circuit Diagram for PVI 14TL-20TL Series Inverters

13. Appendices

Appendix A – PVI 14TL-20TL datasheet

http://www.solren.com/datasheets/PVI 14-28TL Datasheet.pdf

Appendix B – String Sizing Tool

http://www.solren.com/stringSizing.html

Appendix C – Contact Information

Solectria Renewables LLC 360 Merrimack Street Building 9, 2nd floor Lawrence, Massachusetts 01843 USA

| Tel: | 978.683.9700 |
|----------------------|-------------------------------|
| Fax: | 978.683.9702 |
| Sales/ general info: | inverters@solectria.com |
| Customer Support: | <u>service@solrectria.com</u> |
| Website: | www.solren.com |

Appendix D – Authorized Distributors

See website for complete and updated listing: <u>http://www.solren.com/distributors</u>

Appendix E – UL1741 / IEEE 1547 / CSA22.2#107.1 Authorization to Mark



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Listing Certificate

The following Company/product(s) is listed for use with the ETL/cETL Listed Mark(s).

- Standard(s): Standard for Inverters, Converters, Controllers and Interconnection System Equipment for Use with Distributed Energy Recourses- UL 1741. Standard for General Use Power Supplies, CSA C22.2 No. 107.1-01, Reaffirmed 2006 with Interim Certification Requirements for Utility-Interconnected Inverters- Technical Information Letter (T.I.L.) No. I-43.
- Company: Solectria Renewables, LLC.- Lawrence, MA USA
- Product(s): Grid-Tie PV Inverter
- Model(s). PVI 14TL-208 PVI 20TL-480



If you have any further questions, please feel free to call me at 1-847-718-6326

Sincerely, Melissa Mueller u te

ETL Directory Coordinator Intertek Testing Services NA Inc 545 E. Algonquin Road Arlington Heights, IL

